



Hotel Centrál 8800 Nagykanizsa Erzsébet tér 23.
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A warm Welcome from CENTRÁL HOTEL* NAGYKANIZSA**

We are happy to welcome you to our Hotel and are ready do our best to make your stay as pleasant as possible. The following information shall help you to familiarize with all our facilities. In case you have any additional request or wishes please do not hesitate to ask our Reception for assistance.

The Manager and the hotel team wish you a pleasant stay

GUEST SERVICE DIRECTORY

ACCES/LOCATION: GPS: LAT: 46 22' 22.09" LON: 16 59' 20.06"

at the crossing of Routes 61 and 7 , in the centre of Nagykanizsa (ZALA county ,South-Western Hungary)

ADDITIONAL PILLOW AND BLANKET: if you need **an** additional pillow or blanket please contact the Reception

AIR-CONDITIONNNG: our restaurant in the basement (Róma lounge) is completely air-conditioned

BABY COT: available free of charge on advance request

BREAKFAST: buffet breakfast is in our restaurant from 7.00 a.m. until 09:00 a.m.

breakfast-packets are available on demand if requested 24 hours in advance

CHECK-IN / CHECK-OUT: Check-in time: 14:00; Check-out: 10:00 a.m.

for your early check-in / late check-out wish please contact our Reception

CLEANING THE ROOM: our Housekeeping does the daily cleaning in the morning; bed linen is changed every 3 days unless otherwise requested; possible extra demands are requested to be reported at the Reception

BANK, ATM: there are several ATM machines and banks nearby; for further details please contact the Reception.

BLANKET: with your extra blanket request please contact our Reception

CONFERENCE facilities: our restaurant in the basement can easily be converted into an equipped conference room suitable for meetings, reunions upon preliminary request; for details, offers please contact our staff

DISABILITIES: the Lobby and the floors of the Hotel ensure complete access for our guests with disabilities; also, a few guestrooms are suitable for guests with limited abilities

DRINKS: Lobby bar offering coffee, soft drinks and spirits is available 24 hours a day

DAMAGES: any damage caused by guests deliberately will be subject to claims for compensation

FIRE PROTECTION: the storage of flammable and explosive materials on the Hotel premises is strictly prohibited; so is the usage of electric gadgets (like water boiler, iron) in the guestrooms

HOUSE RULES: according to our House rules any inappropriate behaviour causing damage or injury as well as noisy conduct (especially in the night) will result in appropriate consequences including the guest expelled of the Hotel services

INTERNET: wi-fi connection is available in all rooms and floors free of charge

LUGGAGE STORAGE: the Reception provides complimentary luggage storage services

LAUNDRY : laundry and ironing services are available on demand and for a charge; about the pricelist and further information please contact our Reception.

PARCEL delivery/shipping: please contact our Reception

PAYMENT methods: accepted are: cash (HUF or EUR) as well as credit cards: American Express, Eurocard/Mastercard, Maestro, Visa, Visa Electron

PARKING: outdoor car parking is available in the nearby public parking lot free for the night /16:00 – 08:00/ on weekdays and free for the whole weekend; daytime parking on weekdays is payable individually with coins or via mobile phone

PETROL STATION: several petrol stations are there around the centre of the town within 3-5 minutes' drive; the closest one is LUKOIL located 800 meters towards the motorway M7.

PHARMACY: the nearest pharmacy to is located in front of the Hotel entrance :

Belvárosi Patika 8800, Nagykanizsa, Erzsébet tér 1.

PROGRAMS/FREETIME: ask our colleagues at the Reception desk for assistance for assistance

RADIO: radio channels are set and available on the TV.

RECEPTION: our reception team is at your kind disposal 24 hours a day either in person or via house phone on extension 100

RESTAURANT: our restaurant in the basement (Róma lounge) is open at breakfast time (07:00-09:00) as well as for special occasions (reunions, meetings) set in advance – for details please contact our staff

SAFE DEPOSIT, RESPONSIBILITY: deposit of valuables free of charge is attainable at the Reception 24 hours a day; the hotel management takes responsibility only for valuables preserved at the Reception

SEWING KIT: available at the Reception

SEWING SERVICE: mending of clothing is available on demand for charge; for details please contact the Reception

SHOE SHINING: shoe shining machines are available on the floors

TELEPHONE: outgoing phone calls can only be initiated at our Reception; for further information and rates please contact our staff

room-to-room: please dial the room number

Reception desk: please dial 100

Ambulance: 104, Police: 107, Fire service: 105, Emergency centre: 112

SMOKING: according to the Hungarian law smoking is prohibited on the whole area of the Hotel;

the only smoking place is outside the Hotel entrance (5 meters)

TOWEL CHANGE: In order to protect the environment towels are not changed on daily basis; wishing to have your towels changed please leave them dropped

WAKE-UP CALL: please call the Reception desk (extension 100)

WEBSITE: www.hotelcentral.hu

HOTEL CENTRÁL* / NAGYKANIZSA**